

Video 2 - Voting on the Scheme

Why am I being asked to vote?

Morses Club and the relevant people it owes money to (which are our customers and the Financial Ombudsman Service) will be bound by the Scheme, if two key conditions are satisfied:

- One, if the Scheme passes a vote by customers and the Financial Ombudsman Service
- Two, that the Court approves the Scheme

Therefore, it is crucial that you have your say on whether you want the Scheme to go ahead or not. We are inviting both past and present customers, who believe they have a valid redress claim, to vote and also to attend an optional Scheme Meeting on 18 May at which you will be able to ask questions about the Scheme.

Why should I support the Scheme?

By voting for the Scheme, you're telling us that you want the Scheme to go ahead. Customers with valid claims should get more compensation if the Scheme goes ahead than if the Scheme doesn't. If the Scheme doesn't go ahead, Morses Club will become insolvent. In an insolvency, based on our estimates, much less compensation would be paid to customers who have valid claims, and the company would no longer exist.

Under the Scheme it is currently estimated that customers with valid claims could receive approximately 20% of the cash compensation they are owed. Whereas if Morses Club was to enter into insolvency proceedings it is estimated that customers with valid claims would receive between approximately 1% and 3%. We therefore strongly believe that the Scheme is in the best interests of our customers.

How do I vote?

Voting is easy. There are four ways in which you can vote ahead of the meeting:

- Firstly, for those customers that have already registered on the Claims Portal, you can log-in and vote there. The Claims Portal is available on the Website;
- Second, for customers where we hold a valid e-mail address, you will receive a quick-vote e-mail so you don't have to visit the Claims Portal;
- Third, for customers that haven't registered on the Claims Portal, there is the option of downloading a claims form from the Scheme website and either e-mailing or posting this back to us; and finally
- anyone can contact us to request a paper copy of the claims form to be posted to them

In all cases we must receive your vote before 5:00pm on 12 May 2023. Should the Scheme go ahead, anyone that votes will automatically have a claim submitted into the Scheme for consideration.

To vote and make a claim, you will need to enter some of your information and your unique Scheme Reference Number. You can find your Scheme Reference Number in the letters or communications that we previously sent to you about the Scheme. If you are unable to locate this number or would like us to send you a hard copy of the claims form, please contact us by email or phone, the details of which can be found on our website.

Remember, if you don't vote, you will be allowing others to make the decision for you.

How do I attend the Scheme Meeting?

You can also attend the Scheme Meeting which will be held by telephone and live webcast at 10am on Thursday, 18 May 2023. If you want to attend, you must pre-register your attendance on the Claims Portal or by completing and returning a claims form by post so that we receive it by 5:00pm on 12 May 2023.

What happens if I don't vote?

You don't have to vote on the Scheme but we strongly encourage you to, so that your views as a customer are known. By not voting you would be letting others make the decision on the Scheme and the future of the business. That being said, if you don't vote, but the Scheme is approved, you will be bound by the Scheme and will still be able to submit a claim.

Both the Scheme document and Explanatory Statement are available on the Scheme website www.morsesclubscheme.com where you may also find other useful information and answers to frequently asked questions. If you haven't already done so, you should also consider registering on the Claims Portal as that is the easiest way to be involved in the Scheme and be kept up to date.